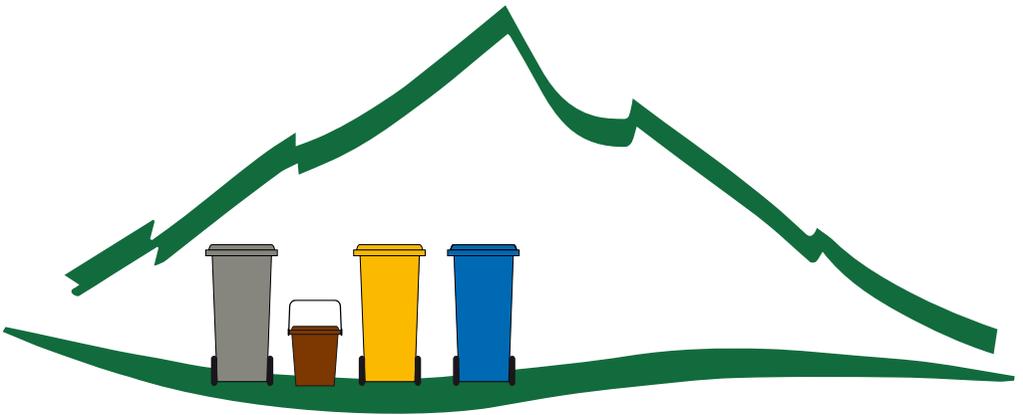


# Curbside collection



**NON-RESIDENT USERS**  
Operating instructions

Dear Citizen,  
starting from July 2017, the recycling collection system of Unione Montana Agordina will feature a major improvement: in addition to dry non-recyclable and organic waste, the curbside collection service will be extended to paper glass-plastic-cans as well, which thus far had to be placed in street bins. As required by the relevant regulation, the new service will be tied to a fee calculation method that takes account of the amount produced by each user, on a “pay as you throw” basis.

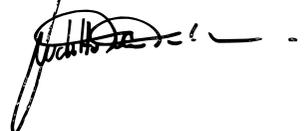
This new waste management system introduced by the public waste company Valpe Ambiente Srl lays the basis for increasing the percentage of waste sorting, and hence for viewing waste as a precious resource. This, in turn, will lead to significant environmental and economic benefits thanks to a reduction of raw material and energy consumption rates.

However, this requires the cooperation of all those involved, who are asked to sort their waste accurately, in an effort to increase the waste recycling rates. These sorted collection guidelines provide the practical information needed to join and actively support this project. Together, we can protect our environment and our community!

The Sole Director of  
Valpe Ambiente srl  
Marco Dall'O'



The President of  
Unione Montana  
Fabio Ferdinando Luchetta



# The new sorted collection system

## The collection system

The Unione Montana curbside collection service is extended to the most common types of urban waste: residual, organic, paper and cardboard, glass plastic cans. For these types of waste, each user is given the appropriate bins which need to be personally managed. Curbside collection is supplemented by the Ecocentro, a fenced and monitored space where certain types of waste which cannot be collected from private residences can be brought, by size or type.

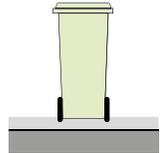
## The bins

Two new types of containers will be delivered to users in addition to the existing ones: a yellow bin for paper collection and a blue container for glass plastic cans.

## Place your bins...

### Where?

On public soil, close to the point of use.



### How?

If possible, the bins should be full and with lid closed. Please leave no other bags outside the bin.



### When?

The evening before the collection day specified in the Ecocalendar.



**WARNING!**  
In case of snow, the bins will be emptied as soon as safe collection operations can be resumed.



## Once the bins have been emptied

- The bin is left with lid open to signal that the waste has been collected
- Bring the bins back to you private property as soon as possible, in order to avoid hindering traffic and to improve urban decorum



# What to do at the end of your stay

If at the end of your stay you need to put your waste out for collection but are able to bring the empty containers back to the private property, you can:

- **take the waste to an EcoCentro** (except for organic waste and dry non-recyclable waste). At the EcoCentro Opening Times page you may find a list of the centres with opening times.
- **opt for private residence composting**: in this way you can reduce the amount of waste, which will benefit both the environment and the community. Those who opt for the private residence composting system are eligible for a discount on the variable part of the fee. In order to activate the discount, you will need to fill out and submit to Valpe Ambiente srl the relevant form, available at any EcoSportello and online at [www.valpeambiente.it](http://www.valpeambiente.it).
- **request** from any EcoSportello the **disposable bags** to be used **for the last waste collection**. The following equipment is available:

## **S** RESIDUAL

**Grey transparent bag with transponder\***

\*device used to record the removals



## **U** ORGANIC

**Cardboard container with serial number in which the compostable bag provided can be placed**



## **C** PAPER

**Yellow bag with serial number**



## **VPL** GLASS PLASTIC CANS

**Blue transparent bag with serial number**



At the end of the stay, these containers must be placed on public soil close to the point of use, where the user normally places the bins for regular waste collection.

**Please contact us in case of problems or special needs:**

**Valpe Ambiente srl is always committed to improving its service and will be glad to define specific solutions for special needs together with the user.**

# Curbside collection



## Grey transparent bag Grey bin with transponder\*

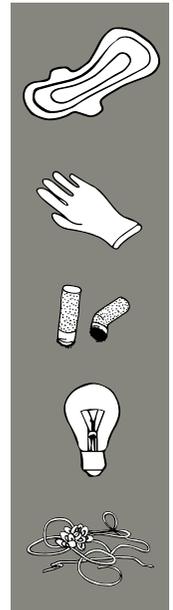
\*device used to record the removals

- put the waste in the transparent bags provided
- put the bin out with the lid closed
- put the bin out only if full
- do not place any material on or near the bin
- do not excessively compact the waste



## IN THE BIN, PUT:

- non-compostable capsules and pods for coffee machines
- compact discs, cassettes, videotapes and their plastic cases
- cosmetics
- photos and X-rays from domestic use
- plastic toys and household objects
- filament bulbs
- completely put out cigarette butts
- rubber or latex objects, tubes and gloves, vacuum cleaner bags
- nappies and sanitary napkins
- pens and markers
- pieces of cloth and rags
- plastic document holders and folders
- plastic cutlery
- plastic razors and toothbrushes
- bags and other packaging made of more than one material that is difficult to separate (e.g. paper and aluminium bags)
- dirty nylon sacks, baggies, bags and wrappers (if clean, see GLASS PLASTIC CANS)
- broken shoes and slippers, broken umbrellas
- sales receipts in thermal or chemical paper
- syringes closed with a stopper and bags for dialysis and stomatised patients
- synthetic sponges



### REMEMBER!

You can pick up the appropriate bags for collection from an Ecosportello.

## Compostable bag Brown bin

only for users unable to join the private residence composting program

- put the waste in the compostable bags provided
- do not use plastic bags, not even to protect the inside of the bin to put out
- do not put out the under-sink bin, use it only to collect waste in the house
- put the bin out with the lid closed
- do not place any material on or near the bin



## IN THE BIN, PUT:

- cups, plates and cutlery made of compostable material
- baking paper
- extinguished ashes from fireplaces
- dirty tissues and paper towels
- compostable coffee capsules and pods, tea bags
- eggshells and small bones
- dirty parts of pizza boxes reduced in size
- plant and flower cuttings in small quantities
- small non-synthetic pet litter
- fruit, vegetable and food remains
- remains of fish and shellfish
- dirty towels and napkins
- wooden ice cream sticks and toothpicks
- cork stoppers



### REMEMBER!

Use only the bags provided by Valpe Ambiente: you can collect them from an Ecosportello.



# PAPER

## Yellow bin

- put the waste in the bin loose, without using bags
- do not put in soiled paper
- put the bin out with the lid closed
- do not place any material on or near the bin
- if possible, put the bin out full



## IN THE BIN, PUT:

- clean butcher paper
- cardboard for drinks and food, clean and without plastic parts (e.g. for milk, juice, tomato sauce, etc.)
- folded cardboard (for large quantities, take them to an EcoCentro)
- clean ice cream cups and paper cups
- newspapers, magazines, sheets of paper, notebooks and books
- cigarette packets without plastic parts
- paper rolls and cores (e.g. cooking paper, toilet paper, etc.)
- paper bags (e.g. for bread, groceries, etc.)
- clean towels and napkins
- clean pizza boxes
- cardboard trays and packaging (e.g. of pasta, rice, etc.)





# GLASS PLASTIC CANS

## Blue bin

- put the waste in the bin loose, without using bags
- do not put in dirty packaging materials (for example plastic wrap soiled with food or solvents or other pollutants)
- the packaging materials must be completely empty
- crush cans and plastic containers to reduce their size
- put the bin out with the lid closed
- do not place any material on or near the bin
- if possible, put the bin out full



## IN THE BIN, PUT:

- empty blister packs
- glass jars and containers
- plastic bottles for water and drinks
- envelopes, bags, nylon and plastic packaging for foodstuffs (e.g. plastic packaging for frozen food, coffee bags, etc.)
- clean foil and aluminium trays
- film, plastic wrap and cellophane
- plastic bottles, non-spray dispensers, jars of various products (e.g. detergents, cleaners, cosmetics, etc.)
- coat hangers
- packaging material for drinks or magazines
- aluminium cans (e.g. drinks)
- plastic plates and cups
- small polystyrene packaging
- packaging straps
- nets for fruit and vegetables
- plastic bags and boxes for clothing packaging
- tinplate tins or containers for foodstuffs (e.g. peeled tomatoes, tuna, etc.)
- metal caps and lids
- empty metal tubes (e.g. mayonnaise, shoe polish, etc.)
- plastic or polystyrene moulded trays for foodstuffs (e.g. egg, fruit, ice cream, etc.) and for various objects
- yoghurt cups (remove the aluminium part)
- plastic vases for flowers, clean and from domestic use



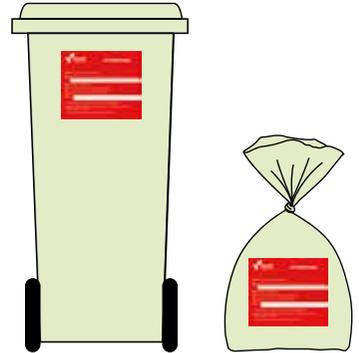
### REMEMBER!

Before disposing of glass bottles or jars, unscrew their metal caps.

# Notification stickers

To report any errors and improve collection quality, the operators put specific stickers on bins to notify you when:

- **two removals have been recorded** for your residual waste bin. This happens if the material inside has been compacted too much or is excessive and the lid remains open;
- **you put out too much material** of other waste types, perhaps placing it outside the bins;
- **you made mistakes** such as using unsuitable bags or putting the waste in the wrong bin.



## **WARNING!**

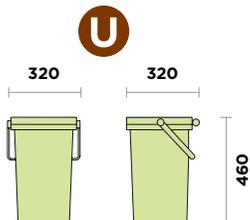
Recyclable waste placed outside the containers might not be collected, or additional fees might be charged for the collection and cleaning service.

**For more information, please contact the reference persons listed on the back of these guidelines.**

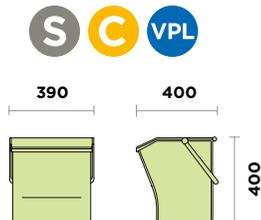
# The bin size

Bin sizes are expressed in millimetres.

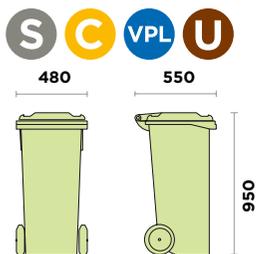
## 23 litres



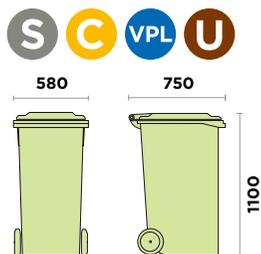
## 30 litres



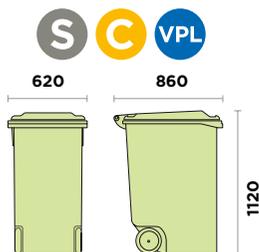
## 120 litres



## 240 litres



## 360 litres



Larger bins are also available.

For more information, please feel free to contact the reference persons listed on the back of these guidelines.

# The fee

The Valpe Ambiente Srl fee covers the costs of urban waste management, i.e. collection, transport, treatment and possible disposal, as well the presence of Ecoцентри and Ecosportelli in each municipality, in addition to road cleaning and sweeping. The new collection system allows for the application of the fee to be paid, with the calculation of the number of removals starting from July 1, 2017.

## Who pays the fee?

The fee is charged to all families (domestic users), institutions, corporations or other bodies (non-domestic users) who occupy, possess or hold properties and/or open areas in the area served by Valpe Ambiente Srl. Areas and properties may be used or simply prepared:

- for residential use or
- for the production of goods and/or services or
- for the sale of goods and/or services

**An area or a property is considered ready for use when one or more connections (gas, water, electricity) are activated.**

## What does the fee include?

All fees are composed of a fixed part and a variable part.

The fixed fee is annual, covering the general costs of the service (such as physical facilities, human resources, IT tools) and the services provided to the community (such as street sweeping, cleaning of the area, emptying of the public bins, etc.). The variable fee covers the collection costs of the various types of waste and their treatment.

## How is the fee calculated?

### Non-resident domestic users

#### Fixed fee

(amount calculated based on a criterion related to the number of residents)



#### Variable fee

(number of removals of the residual waste bin x cost of each removal)



**Total fee charged to each household**

## For apartment buildings

In case of dry non-recyclable waste bin provided for an apartment building, the variable fee is calculated by multiplying the number of removals of the residual waste bin by the cost of each removal. This fee is then divided among all residents based on the number of members of each household. The larger the waste bin, the higher the cost of each removal.

### **WARNING!**

Regarding the variable fee, all users are required to pay for a minimum number of removals of residual waste from the bin (minimum variable fee), even if the bin is not collected.

# The recycling collection system at an Ecocentro

An Ecocentro is a fenced and monitored space where certain waste can be taken, by size or by type, which cannot be collected curbside.

## Who can use it?

The Ecocentri are open to all users served by Valpe Ambiente: **domestic non-resident users** must present a copy of the waste management service contract or a copy of the last bill.



## Admitted waste

- **Car and motorcycle batteries**
- **Spray cans with hazard symbols**
- **Cardboard:** small or big folded boxes.
- **Cartridges and toner:** empty printer cartridges, exclusively from household use.
- **Non-spray containers with hazard symbols:** paint cans, glue containers.
- **Refrigerators, air conditioners**
- **Car, motorcycle and bicycle tyres**
- **Plastic packaging:** cellophane, nylon, packaging polystyrene, trays, crates, plastic bottles and coat hangers.
- **Aggregates:** ceramics, pottery, tiles, bricks.
- **Bulky materials:** large non-recyclable waste which does not fit in the grey bin provided for dry waste, e.g. mattresses, sofas, armchairs, wire glass panes, insulating glass.
- **Washing machines,** dishwashers, heaters, ovens
- **Wood:** logs, furniture, crates.
- **Expired medicines:** ampoules for injections, disinfectants, syrups, lozenges, ointments (without the cardboard packaging).
- **Metal:** nets, cans, pots and coat hangers made exclusively of metal.
- **Neon lamps and discharged lamps**
- **Rigid plastic items:** garden furniture, basins, canisters, demijohn covers, parts of chairs made of plastic, toys completely made of plastic without electrical parts (such as building blocks), plastic buckets and baskets, plastic covers of CDs, DVDs and cassettes.
- **Motor oil**
- **Cooking oil**
- **Small household appliances**
- **Batteries:** AA batteries (for torches and radios), button cells (for watches), rectangular batteries, mobile phone batteries.
- **Screens:** TVs computer monitors.
- **Green waste\*:** mowing residues, branches.
- **Glass\*:** glasses, bottles, panes (for wire glass panes and insulating glass: see Bulky materials).

\*Collection service available only in certain Ecocentri. Please contact us if you need any further information.

### WARNING!

- to access an Ecocentro, bring a copy of your waste management service contract or a copy of the last bill;
- bring the waste already separated by type and reduced in volume;
- in order to ensure that all can access the Ecocentro, the amount of waste that each person can bring has been limited; please visit [www.valpeambiente.it](http://www.valpeambiente.it) for more information;
- do not remove any waste already present at the Ecocentro;
- do not leave any materials outside the Ecocentro.

# Ecocentri Opening times

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<b>AGORDO</b> Valcozzena	14.00-17.00	9.00-12.00		9.00-12.00	14.00-17.00	9.00-12.00 14.00-17.00
<b>CENCENIGHE AGORDINO</b> Morbiach		14.00-17.00		9.00-12.00		9.00-12.00
<b>COLLE S. LUCIA</b> Rucavà						9.00-12.00
<b>FALCADE</b> Pian dei Ort		9.00-12.00		14.30-17.30		9.00-12.00 14.30-17.30
<b>GOSALDO</b> Tiser						14.00-17.00
<b>LA VALLE AGORDINA</b> Conaggia				14.00-17.00		8.00-12.00
<b>LIVINALONGO DEL COL DI LANA</b> Renz	High season* 9.00-12.00  Low season** 9.00-12.00		High season* 14.30-18.30  Low season** 14.30-17.30		High season* 9.00-12.00	High season* 14.30-18.30  Low season** 14.30-17.30
<b>RIVAMONTE AGORDINO</b> Capoluogo sports facilities						9.00-12.00
<b>ROCCA PIETORE / ALLEGHE</b> Le Pale		9.00-12.00 16.00-19.00		9.00-12.00 16.00-19.00		9.00-12.00
<b>S. TOMASO AGORDINO</b> Pian Molin						14.00-17.00
<b>SELVA DI CADORE</b> Pescul Le Pause		10.00-12.00				14.00-17.00
<b>TAIBON AGORDINO</b> Roa del Forn	9.00-12.00		14.00-17.00			14.00-17.00
<b>VALLADA AGORDINA/ CANALE D'AGORDO</b> Bozon			14.00-17.00			9.00-12.00
<b>VOLTAGO AGORDINO</b> Oronch Frassenè						14.00-17.00

\*High season: from 08/12 to Easter and from 01/07 to 31/08.

\*\*Low season: rest of the year.

**The Ecocentri are closed on public holidays.  
Remember: you are welcome at any Ecocentro.**

# Ecosportelli

## Who can use it?

An Ecosportello is an information point where **all users** that require further information can for instance:

- activate/deactivate a service
- pick up the appropriate bags for collection
- pick up bins and/or replace them
- activate private residence composting



## Ecosportelli Opening times

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<b>AGORDO</b> via Pragrande 2 - ex area MPA	14.30-17.30		9.00-12.00			
<b>ALLEGHE</b> Secondary School Gym - Caprile						9.00-12.00
<b>CANALE D'AGORDO</b> Town hall - 2nd floor c/o Library					9.00-12.00	
<b>CENCENIGHE AGORDINO</b> Town hall - Ground floor		9.30-12.30				
<b>COLLE S. LUCIA</b> Town hall	9.00-12.00					
<b>FALCADE</b> Town hall - Ground floor - Tax Office						9.00-12.00
<b>GOSALDO</b> Town hall - First floor		14.30-17.30				
<b>LA VALLE AGORDINA</b> Town hall - Ground floor				14.30-17.30		
<b>LIVINALONGO DEL COL DI LANA</b> Town hall		9.00-12.00				
<b>RIVAMONTE AGORDINO</b> Town hall - Ground floor				9.00-12.00		
<b>ROCCA PIETORE</b> Town hall	14.30-17.30					
<b>S. TOMASO AGORDINO</b> Town hall - Second floor			9.00-12.00			
<b>SELVA DI CADORE</b> Town hall			14.30-17.30			
<b>TAIBON AGORDINO</b> Town hall - Ground floor		14.30-17.30				
<b>VALLADA AGORDINA</b> Town hall - Ground floor					14.30-17.30	
<b>VOLTAGO AGORDINO</b> Town hall - Ground floor	9.00-12.00					

The **SEDICO Ecosportello** (Via Cal de Messa 3) is also available in the following days:

**TUESDAY:** 3.00 PM-6.00 PM

**THURSDAY:** 9.00 AM-12.30 PM

**SATURDAY:** 9.00 AM-12.30 PM

**Remember: you are welcome at any Ecosportello.**

# Remember

## What is the best thing to do?



### **Pay attention to dry non-recyclable waste!**

Dry non-recyclable waste is the most difficult to process. This is material that must be disposed of, and disposal costs much more than recycling. The less you produce, the less you will pay. Valpe Ambiente Srl launched a dedicated service for families that produce specific types of waste (nappies for babies and adults, dialysis bags, etc.). For more information, please contact an EcoSportello.



### **To each their own bin**

Be careful not to mix up the bins! The delivered bins have codes associated with the service: do not confuse them with your neighbours'. Every time you put out your residual waste bin, the code is recorded by the operator; this operation also allows fees to be applied based on the number of actual removals performed. You may also check the codes in your invoices.



### **Private residence composting**

If your use includes a vegetable garden or a flower garden, you can consider private residence composting: in this way you will receive a discount on the variable part of the fee. In order to activate the discount, you will need to fill out and submit to Valpe Ambiente srl the relevant form, available at any EcoSportello and online at [www.valpeambiente.it](http://www.valpeambiente.it)



### **Communicate in time**

Communicate any activations, terminations or changes related to the services in your name within 30 days: in this way you can avoid the additional costs and fines provided for by the applicable regulations.

## How to reduce waste



Use bottles with refundable deposit and drinks on tap (milk, detergents), and reuse empty containers (bottles, cans, boxes).



Buy products with little packaging and buy preferably products with recyclable packaging.



Avoid disposable products and consider the quality of the items you buy: the higher the quality, the longer the product will be usable before turning into waste.



Drink tap water, and use a sparkling water maker if you like it sparkling.

**For information, reports or problems you can:**



**turn to any EcoSportello**



**call**  
**0437 640462**  
**0437 643621**



**visit the website**  
**[www.valpeambiente.it](http://www.valpeambiente.it)**



**send an e-mail to**  
**[info@valpeambiente.it](mailto:info@valpeambiente.it)**